



Certificate

Payten d.o.o. Beograd – Novi Beograd
Serbia/ 11070/ Belgrade/ Bulevar Mihajla Pupina/10b

Payten

This certificate confirms that the organisation above has been audited and that their effective

INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM

is in accordance with the requirements of the international standard

ISO/IEC 20000-1:2018

Scope & Applicability:

The Service Management System of Payten d.o.o. Beograd, in Belgrade Serbia, supporting the card management and payment technology services and infrastructure provided to external customers, and support services for the Payten Group products and services to internal and external clients from the company locations in Serbia.

Certified locations/organisational unit:

Serbia/ 11070/ Belgrade/ Bulevar Mihajla Pupina/10b

Registration No: SMS-00073/0

Date of initial issue: 14.05.2018

Valid until: 14.05.2027

Vienna, 25.04.2024

DI (FH) Harald Erking CEO
CIS - Certification & Information Security Services GmbH



CIS delivers services in the area of system certification according to the requirements of the international standard ISO 17021 and is accredited by Accreditation Austria.